

BOOKING FORM FOR HORTON FARM ACCOMMODATION



In consideration of the rental sum and security deposit, the owners Horton Farm Holiday Accommodation and the guests agree to rent the Property for a holiday let as set out in the terms and conditions below.

Name..... Occupation.....
 Address.....

 Post Code..... Email
 Home tel no..... Mobile no.....

Please reserve property as shown below for the following period:-

Farmhouse sleeping ten people

Commences From 03.30pm Friday Date..... Month..... Year 20....
 Departure Before 10.30am Friday Date..... Month..... Year 20.....

NAMES	Age if under 18	Please delete Double/Twin
		1. Super-King Master bedroom ensuite
		Super-King Master bedroom ensuite
		2. King size ensuite
		King size ensuite
		3. Twin or King size upstairs bedroom ensuite
		Twin or King size upstairs bedroom ensuite
		4. Twin or King size upstairs next to main bathroom
		Twin or King size upstairs next to main bathroom
		5. Twin or King size downstairs ensuite
		Twin or King size downstairs ensuite
Cot		

Holiday Rental Price	£
Sub Total	£
Payment enclosed: Deposit one third of total holiday price or full amount if booked within 21 days of holiday commencing.	£
Balance due 21 days prior to commencing holiday	£
Damage Deposit due 21 days prior to commencing holiday	£200.00
Total amount due	£

Signature.....Date.....

Please return completed form with deposit of one third of total cost or full amount if booked within 31 days of rental period.

Cheques made payable to: - Horton Farm Holiday Accommodation and returned to

Mrs Sandra Mumby, The Grange, Horton Farm, Horton, Gower, Swansea SA3 1LB

Bank: HSBC **Acct:** Horton Farm Holiday Accom **Sort Code** 40-43-31 **Account no:** 81857355

TERMS AND CONDITIONS FOR HORTON FARM ACCOMMODATION



Horton Farm, Horton, Gower, Swansea SA3 1LB

Tel+44(0)1792 390256 Mobile: +44 (0) 7534 499797

Email sandramumby@gmail.com Website www.hortonfarm.co.uk

DEFINITION

"Booking" means a stay at the Property

"The Property" means the relevant property for which you make a booking

"You and your" means any and all persons using this website or making a booking at Horton Farm

"We", "us", "our" and "Horton Farm Accommodation" Means Horton Farm

CONTRACT

- 1.1 The contract for a holiday rental shall be made between you and Horton Farm.
- 1.2 The contract between you and Horton Farm becomes binding only when Horton Farm Accommodation issues the booking form confirmation and the deposit is paid in cleared funds.

PAYMENT

- 2.1 A non-refundable deposit of a third of the rental fee is payable at the time of booking along with a completed signed booking form.
- 2.2 The balance must be paid at least twenty one days prior to the start of the rental period. Non-payment of the balance on or before the due date shall be constructed as a cancellation of the contract by you and the terms of condition 3 shall apply, the non-refundable deposit will be forfeited.
- 2.3 For bookings made less than one calendar month prior to the start of the rental period, the full balance is due at the time of booking.
- 2.4 Payment of your deposit signifies agreement with these terms and conditions.

CANCELLATION

- 3.1 In the event that you need to cancel a confirmed booking, this must be done in writing/email to The Grange, Horton Farm, Horton, Gower, Swansea SA3 1LB / sandramumby@gmail.com
- 3.2 The following cancellation charges will apply

60 days plus from arrival	Deposit
0 - 59 days before arrival	100% of total contract value

We strongly recommend that you take out a travel insurance policy.

CHANGES TO YOUR HOLIDAY

- 4.1 Holiday dates maybe changed, for new dates at the Property, provided the Property is available for the new dates, if the changes are agreed more than two calendar months before the start of the original holiday dates and if any additional charges required are made.
- 4.2 In the event that we have to make changes to the booking (e.g. by reason of the unexpected withdrawal of the Property from the Horton Farm Accommodation collection or it is suffering damage that requires repair) Horton Farm Accommodation will endeavour to make a suitable alternative booking at another property. If it is not possible to find an alternative, we will refund all sums paid by you and this will be the only obligation or liability of Horton Farm Accommodation to you in such circumstances.

PERIOD OF HIRE

- 5.1 Rentals commence, unless otherwise notified at 3.30pm on the day of arrival and end at 10.00am on the day of departure.
- 5.2 Guests shall incur a late departure fee if still on the premises after the check out time of 10.00am (this will be deducted from the security deposit) unless alternative times previously agreed.

PETS

- 6.1 No pets are allowed anywhere on the premises of the property. The security deposit will automatically forfeit if it is found that there have been pets allowed onto the property.

NUMBER OF PERSONS USING THE PROPERTY

- 7.1 The number of persons occupying the property must not exceed the maximum number stipulated in the brochure/website/booking confirmation. We reserve the right to refuse entry to the entire party if this condition is not observed or to ask the group to leave with no refund.
- 7.2 You are welcome to have friends and family to visit but the numbers should not exceed one and a half times the occupants of the property. The property is not designed for function, excess traffic and noise can disturb other guests and the rates are based upon accommodation only.
- 7.3 If the property has been let on a low occupancy discount the number of persons occupying the property must not exceed the maximum number stipulated on the booking confirmation. We reserve the right to refuse entry to the entire party if this

condition is not observed. You can pay the extra charge on arrival to remove the low occupancy condition – please request details.

- 7.4 In all properties we are able to provide a cot or travel cot free of charge provided that it has been pre booked. (Please supply your own bedding for cot/travel cot).
- 7.5 Adult to child ratio – there must be at least one adult to every two children (under eighteen) occupying the property.

CARE OF THE PROPERTY

- 8.1 The responsible guest (person completing the booking form) is the primary point of contact for the owners and has primary responsibility for ensuring each guest treats the property with the greatest respect.
- 8.2 You agree that you shall take all reasonable and proper care of the Property and its furniture, pictures, fittings and effects in or on the property and leave them in the same state of repair and in the same clean and tidy condition at the end of the rental period as at the beginning.
- 8.3 A security deposit is taken this is to recover expenses incurred by the owner as a result of any misuse you will be liable for the cost of any damage, breakages, losses and any extra cleaning or repair costs which are incurred due to non-compliance with this condition. The owners are entitled to pursue the responsible person on behalf of the guests for any additional costs or expenses, over and above the security deposit. Unless there are any claims that will take longer than ten working days to determine, the security deposit, less any deductions, will be returned to the guests within ten working days of the last day of the rental period.
- 8.4 Guests are asked to promptly report any damage or repair that maybe needed. If there is a breakdown of equipment, please contact the owner immediately the owner will endeavour to fix the problem as soon as possible. Any other observation by the guests with regard to anything that may need to be repaired or maintained will be gratefully received. It is with the help of the guests that the owners are able to keep the property in good condition.
- 8.5 Candles are not to be lit in the property; they are a serious fire hazard.
- 8.6 Before lighting the wood burning stoves agreement is required from the owner. If agreement is obtained the stoves must be properly and completely put out before the last guest goes to bed at night and the house must not be left unattended with the stove burning.

COMPLAINTS

- 9.1 Should you have any cause for complaint during the occupation of the Property, your complaint must be notified with in 48 hours to Horton Farm Accommodation and in the case of a serious problem this should be confirmed in writing.

LIABILITY

- 10.1 Horton Farm Holiday Accommodation, its employees and agents shall not be under any liability to you or third parties for any loss or damage arising from breach of contract, negligence, and misrepresentation or otherwise. If the Property you have booked becomes unavailable or unsuitable for some reason prior to the date of booking, then Horton Farm Holiday Accommodation's sole obligation will be in accordance with clause 4.

WARRANTIES

- 11.1 Horton Farm Holiday Accommodation does not warrant and is not responsible for the accuracy of any verbal information given or statements made by any of its servants or agents.
- 11.2 Horton Farm Holiday Accommodation shall be allowed the right of entry to the property at all reasonable times for the purpose of inspection or to carry out any necessary repairs or maintenance.

SMOKING

- 13.1 Smoking is not permitted within any property, should guests smoke in the properties we reserve the right to ask you to leave the property even if your let is not complete. The security deposit will be automatically forfeited if it is found that smoking has taken place within the properties.

SAFETY

- 14.1 Guests must accept responsibility for their own and their children's safety.

CAR PARKING

- 15.1 Cars are parked at owner's risk.

REFUSE

- 16.1 Please separate all refuse ready for recycling, the following bins are located in the kitchen area, one green bag for paper products and cardboard, a second green bag for glass and tins, a pink bag for plastic and a black bag for all other refuse. Refuse is collected early on a Friday morning, alternate weeks, one week green bags the following week pink and black bags.

INTERNET

- 17.1 We provide a free broadband internet connection for up to three devices. This is subject to a fair usage policy.
- 17.2 By using our internet connection you agree not to undertake any illegal activity.
- 17.3 In order to comply with our obligations we have the facility which logs usage and browsing history. This information together with details of the person responsible for the booking will be provided to the authorities if required.